

Accountability Information and Procedures - CGPAAS

The Coast Guard uses multiple personnel accountability and notification methods to notify personnel and family members of a severe weather event.

In the event of severe weather, Special Missions Training Center will send a warning message through the Alert Warning System (AWS) to all personnel affected by severe weather.

Personnel affected by severe weather can also call the Marine Corps Base Camp Lejeune Information System (910) 451-1717 for the most up to date Weather Advisory and Hurricane Information, or the Special Missions Training Center Training Support Cell at (910) 440-6678.

In order to properly account for affected personnel, the Coast Guard may issue an "Order to Account" following any natural disaster or event in your area. When necessary, all personnel, including dependents, will be notified by the Coast Guard Personnel Accountability and Assessment System (CGPAAS). This Order to Account may be received in the form of a text message, email, or text to voice. Coast Guard Employees will be prompted to report their and their dependents status by responding with one of the available options. Coast Guard personnel, dependents, and civilians employees can login at <https://cgpaas.uscg.mil> to update contact information and report their status. In the event you are unable to gain access to the internet/CGPAAS, you may report your status directly to the Hurricane Evacuation Assistance Team (HEAT) at (910) 581-8919. Save this phone number to your phones and bookmark our internet site to find the most up-to-date information <http://www.forcecom.uscg.mil/Our-Organization/FORCECOM-UNITS/SMTC/Hurricane-Guidance/>.

Those who do not possess a Common Access Card (CAC) or Coast Guard standard workstation may login using their Coast Guard sponsor's Social Security Number (SSN), date of birth, and last name.

Coast Guard Personnel Accountability and Assessment System

<https://cgpaas.uscg.mil>

The screenshot shows the CGPAAS website interface. At the top, the URL <https://cgpaas.uscg.mil/cas/login?service=https%3A%2F%2Fcgpaas.uscg.mil> is visible in the browser's address bar. The main header features the CGPAAS logo and the text "Coast Guard Personnel Accountability & Assessment System". Below the header, there are two main login sections:

- CGPAAS Login Page**: "Coast Guard Military, Civilians, and Active Duty Dependents". It includes a "Click Here" button and a note: "To update your contact information and account". Below this, it states: "Includes Active Duty, Selected Reserves, Civilian Employees, as well as Active Duty Dependents."
- CGPAAS CORS and Administrators**: "CGPAAS CORS and Administrators (must have been granted access by command)". It includes a "Click Here" button and a note: "(CAC Required for Access)". Below this, it states: "To perform duties for COR, Command & Area Admin, Personnel Accountability, Analysis & Reporting and other related tasks."

At the bottom left, there is a "Login Problems" section: "If you have problems accessing CGPAAS, [click here](#) to send an email for assistance. Please include your name, phone number and Dept ID (if possible) in order for us to contact you. Please, do NOT include SSN/DOB."

At the bottom right, there is a "What is CGPAAS?" section with the following text: "Coast Guard Personnel Accountability and Assessment System (CGPAAS) standardizes a method for the Coast Guard to account, manage, and monitor the recovery process for personnel and their families affected and/or scattered by a wide-spread catastrophic event. CGPAAS provides valuable information to all levels of the Coast Guard chain of command, allowing commanders to make strategic decisions which facilitate a return to stability. CGPAAS allows Coast Guard Personnel to do the following:"

- Report Accounting Status
- Update Contact/Location Information
- View Reference Information

At the bottom of the page, there are links for "Contact CGPAAS Support", "This is an Official U.S Coast Guard Web Site", and "Privacy & Security Notice". A small disclaimer at the very bottom states: "SSN and DOB are used by CGPAAS for user log-in and authentication only. It is sent to CGPAAS in encrypted format. SSN and DOB information already resides in CGPAAS and is not captured and stored from log-in. It is not displayed in CGPAAS in any form and is not used for any purpose other than U.S Coast Guard-approved personnel accountability. Users can change their password from DOB after log-in by going to the 'MyInfo' page." A link to "Please read our Section 508/Accessibility Statement" is also present.